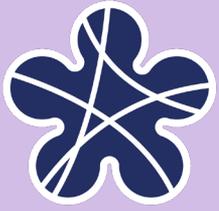


Digestible Insights: Lunchtime Webinars

Tuesday, 13th February 2024

12.00-13.00



COMPETENCE NETWORK
HEALTH WORKFORCE

When the unexpected is recurrent: The challenges of standardising work in long-term care

Switzerland faces an ever-growing demand for long-term care (LTC); however, the increasing turnover rate of LTC staff creates a strain on the ability to provide care. In this webinar we will discuss the methodology and results of our research project that explores the perspectives of LTC workers on quality of care and its relationship with the organisation of work. Having enough time to focus on relational care was a prevalent theme; it is however challenging to achieve given the standardised way that work is organised. Our discussion will explore how greater autonomy, “voice”, and recognition can give workers the opportunity to provide better care.



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